Terms and Conditions

Business4People (BUSINESS FOR PEOPLE) **SARL** is a private limited liability company formed under the laws of France, with registered offices at 30 bis Vieux Chemin de Gairaut, 06100, Nice, France - and registered with the Tribunal de Commerce of Nice under number 529142044, (*The Company, we, us, our).*

The Terms and Conditions herein govern *The Coaching Relationship (also The Coaching Agreement)* between *The Company* and its *Client (together The Parties)* with respect to the provision of *Coaching Services,* as described hereafter. Such services are delivered by *the Coach4ppol* division *of The Company*.

1. Coaching Services:

The Company's Coach shall be providing Individual and Group *Coaching Services* and use his/her best endeavors to support *The Client (you, they, their)* in forming a personal vision and developing a course of action towards the realization of his/her goals.

Professional coaching is an ongoing relationship which focuses on clients acting toward the realization of their visions, goals, or desires. Coaching uses a process of inquiry and personal discovery to build a level of awareness and responsibility and provides with structure, procedure, support, and feedback.

- Our job as a coach is to support you in those actions you have chosen for yourself. Please use us as a safe place to look at what stops you from being in action.
- Sometimes we will ask you questions which may seem too probing. Let us know upfront if you can give us full permission to be bold and forthright in all our interactions with you.
- Please explain what works and what doesn't work in having someone support you.
- Having coaching work for you is a shared responsibility. We request that you bring responsibility to having the coaching relationship work by: leading the session, asking for what you want, letting your Coach know what is working/not working, how we can best support you and what you want more of in our coaching relationship. This is about you winning.

ONLINE PACKAGES:

- ***Entrepreneurial Quotient Program***

  The Power Conversations Package*:* entry level, one-hour, individual, online coaching session, content is detailed on our website. Available in English and French.

  Whereas the Power Conversation Package can be purchased as a single unit, we want to draw your attention to the fact that Coaching is a transformative practice that requires commitment, time, and a certain pace to bring about the types of

outcomes Clients are usually seeking. It is standard practice for Coaching Relationships to extend for 6 consecutive months – minimum.

Specific Coaching Agreements are put in place in writing prior to starting any recurring/ longer term relationship.

The Power Conversations Package can sometimes be branded differently on Third Parties' platforms where our product may be available for sale. It can for instance be referred to as "Initiation to Entrepreneurial Impact by Design".

The Power Conversations Package is part of the larger **Power Conversations Series** which also includes:

- *The Entrepreneur Inner Journey - Master your Inner Game* (one-hour online individual package) which can also be branded as *Entrepreneur Inner Game Mastery* for instance on Third Parties Platforms
- *The Find your Power Pathway Blueprint (a 3 weeks individual) Package and The Private Incubator (Group*) Package which can also be branded differently on Third Parties Platforms

- ***360° Funding Path Essentials Program***

    - **Entrepreneurs Corner**

        - ***360° Funding Essentials Package:*** one-hour, private, online coaching session. Content detailed on our website. Content is customized on a case by case basis, based on the information and requests Clients provide us with via their "Enrollment Form", prior to our sessions. Sessions are available in English and French. The package can also be branded differently on other platforms where our product may be available as "*Pitch & Get Funded*" package for instance.

Whereas the 360° Funding Package can be purchased as a single unit, we would like to emphasize that supporting clients into building awareness, knowledge and preparing for future Pitching and/or Fundraising exercises takes significant time and depends on the level of familiarity they have with those topics and processes to start with. We design customized recurring/longer-term programs that can potentially cover a vast array of topics which are all components of the discovery and preparation phases. Hence, our scope of work is defined with each Client through specific written agreements that are put in place prior to engaging in any recurring/ longer-term relationship. Such longer-term programs include training and coaching and typically run for 6 months minimum. *Our Services do NOT include running any actual Pitching and/or Fundraising Campaign (nor any related services) on our Client's behalf.*

    - **Alternative Asset Managers Hub**
        - ***Mastering Fundraising Essentials :*** 90 Day online *Group* Program which provides group coaching in the form of masterclasses and group support-sessions.

2. Payment and Enrollment (On-Line):

The Power Conversations 1H Package *cost is EUR 300 - VAT (20%) is included.*
The Entrepreneur Inner Journey - Master your Inner Game 1H Package *cost is EUR 300 - VAT (20%) is included.*
The Find your Power Pathway Blueprint* – 3 weeks Package** *cost is EUR 600* **- *Private Incubator *cost is EUR 675* **-** *VAT (20%) is included*

The 360°Funding 1H Package *cost is EUR 300 - VAT (20%) is included.*

The 90-Day Mastering Fundraising Essentials Group Program for Alternative Asset Managers beta-launch *cost is EUR 3000 - VAT (20%) is included.*

Packages and Programs may not be transferred; they are booked in the name of the person provided upon registration.

You may purchase our Programs and Packages online from our own website via the PayPal platform you will be directed to when you click Book on our website. You may schedule your appointments via our online calendar (our calendar is set on CET, consider time zone differences when scheduling your appointment), subject to availability.

You will receive a confirmation email after you book through our website. Such email which will include additional details such as log-in details to our GoTo Meeting virtual conference-room (we may change the conference system we use at our discretion over time).

Upon payment, you will receive a payment notification from PayPal. In addition, we will be sending you a receipt.

i.Individual Appointments & Sessions :

Scheduling Individual Appointments: We request that you book 48 hours or more, ahead of your desired appointment date, for the appointment to be validated. Appointments are to be scheduled within 30 days of the payment date (*rescheduling included*).

You are responsible for preparing for your initial session by completing the initial enrollment form available on our website and submitting it to us at least 48 hours prior to your scheduled appointment. Returning the form completed preparatory work is an essential step in ensuring you get the most out of your coaching experience.

You may cancel and reschedule your individual appointments/sessions subject to the conditions set forth in the "*Scheduling Individual Appoints*" section above and the "*Cancellation and Refund Fees*" section hereafter.

The Company reserves the right to revise the pricing of its package at its sole discretion, to adapt to market conditions, modify the content or length of the sessions or any other reason as it may see fit.

When Purchasing our services through Third Parties, *you will still need to schedule your sessions/appointments form our own website's online calendar*. Links to facilitate the scheduling process are emailed pursuant to your purchase.

Should You need to *Cancel and Reschedule* your individual session/appointment, we should be notified by email at fh@coach4ppol.com ***48 hours or more,*** **prior to the date your individual session/appointment is scheduled for, to give right to a free change of date and/or time.** Please be mindful of our Cancelation Policy to avoid being charged for No Shows.

Should We need to *reschedule* your individual session/appointment, we would seek to advise you by email as soon as practically possible.
In case we need to reschedule your individual session and we fail to notify you by email 48 hours or more, prior to your appointment; you would be entitled to a free 15-minutes additional bonus on your next session; subject to your next appointment being rescheduled *within 15 days of your initial appointment or within 30 days of your payment date, whichever comes first.*

Cancellation Policy: You have a right to cancel your individual appointment/session subject to conditions and, potentially receive a refund by emailing us at fh@coach4ppol.com.

Cancellation and Refund Fees:

Refunds are processed once a month, on the 15th of each month. Refunds will be credited back to you via the PayPal platform for all purchases made from our website. Your email notification to cancel an individual session/appointment must be received at fh@coach4ppol.com ***48 hours or more,*** **prior to the date the individual session/appointment is scheduled for, to give right to a refund.** You will be charged in case of No Shows as defined under our Terms and Conditions.

When more than one session is involved in an individual package or program you purchase, *No Refund will be afforded after the first session becomes due, as per our Terms and Conditions.*

ii.Group Services :

Group Services: those include all our packages and programs delivered under collective formats and schedules, such as group sessions, workshops, masterclasses, classes etc.

Cancellation and Refund Fees:

All Group Services' purchases are considered Final (No Refund).

iii.Purchasing our services from Third Parties:

When You purchase any of our services through Third Parties; any fees charged by such Third Parties upon your purchase through their organizations or online platforms will not be refunded. Such non-refundable amounts may vary depending on the Third Party concerned.

iv.Purchasing Third Parties products or services from us:

When You purchase any Third-Party products and services through us; Third Parties Terms and Conditions which are different from ours will apply. Please carefully review those conditions directly on such Third Party's website or documentation before making a purchase. This disclaimer is also included on the Booking page of our website when booking online

Cancellation rights: In accordance to Article L. 121-20-4 of the French Consumer Code, booking services are not subject to the application of the right of withdrawal provided for in Articles L.121-20 et seq. of the Code of consumption in matters of distance selling. Consequently, the offers reserved on our website are exclusively subject to the cancellation and modification policies provided in these Terms and Conditions.

By Paying online, The Client declares that he/she fully accepts the Terms and Conditions presented herewith, without reservation.

3. Duration:

The Coaching Agreement starts at the time when a Package or Program is purchased online and ends after the Package or Program's services have been provided for the duration indicated for each Package and Program herein.

4. Confidentiality

The Parties agree that all information exchanged by *The Parties* during individual and group coaching sessions will be kept strictly confidential, unless permission is asked and granted to *The Company* to share publicly some specific information, for the purpose of providing testimonials and/or client references.

Please refer to the Legal Notices page and cookies section on our website for further information concerning privacy of data.

5. Responsibility

The Company will not be responsible in the event of malfunctioning of the Internet network preventing access to its website or its web conference system.
The *Company* cannot be held responsible for any potential external malicious acts.

The Company will not be held liable for consequences arising out of unforeseen events beyond its control as well as force majeure events.

6. Miscellaneous

Changes to this *Agreement* are only valid if executed in writing.

The laws of France shall govern this *Agreement*, without reference to conflicts of law principles and the parties hereby consent to the exclusive authority of the competent courts of the Tribunal de Commerce of Nice.